



Ponce Bank **60**
THE 60TH

**Until further notice
our branch hours
will be on a
modified schedule.**

We apologize for any inconvenience this may cause.

Our Ponce Bank Branches Have Modified Schedules and Closings

As we strive to maintain the best service possible during the Covid-19 crisis we've made the difficult decision to modify branch hours and even close on some days until further notice. Temporarily limiting the hours will allow us to provide better service during the week. Meanwhile, your Ponce Bank team remains here to help you in a variety of ways.

Our 24 hour ATMs are available for most transactions including deposits, withdrawals and balance inquiries. You can also perform many transactions, including payments and transfers, online at poncebank.com or using our mobile apps (downloadable from the Apple App and Google Play stores).

Ponce Bank's Contact Center staff is available during our regular weekday banking hours at 718-931-9000 to answer your questions and provide technical assistance. For questions regarding your Ponce Bank ATM and Debit cards you can call 1-844-421-5238 24 hours a day 7 days a week.

We know these changes may create difficulty for you and during this closure, should our ATMs be unavailable for any reason, remember that Ponce Bank Customers can always withdraw cash from Citibank branch ATMs with no fee. If you need to use another vendor's ATM while our ATMs are unavailable, we'll gladly reimburse any fees you've been charged.

Here at Ponce Bank we take pride in the important role we play in your life as well as in this community so please rest assured we will do everything we can to restore our normal banking hours as soon as possible. To learn more about how Ponce Bank is helping our community cope with this crisis please go to poncebank.com and read a message from our CEO and other important updates regarding our Covid-19 response.

Your Ponce Bankers stand with the community and hope that you and your loved ones remain safe during the COVID-19 crisis.

Sincerely,

The Ponce Bank Team

Branch Locations

Bronx

Southern Blvd
980 Southern Blvd
Bronx, NY 10459

170th Street
51 E 170th St
Bronx, NY 10452

Westchester Avenue
2244 Westchester Ave
Bronx, NY 10462

Riverdale
5560 Broadway
Bronx, NY 10463

New Jersey

Union City
3821 Bergenline Ave
Union City, NJ 07087

Queens

Jackson Heights
37-60 82nd Street
Jackson Heights
NY 11372

Astoria
34-05 Broadway
Astoria, NY 11106

Forest Hills
100-20 Queens Blvd
Forest Hills, NY 11375

Manhattan

106th Street
207 E 106th St
New York, NY 10029

Stuyvesant Town
319 1st Ave
New York, NY 10003

Brooklyn

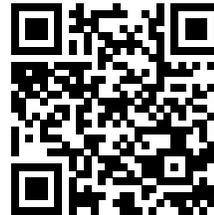
Bensonhurst
2047 86th street
Brooklyn, NY 11214

Smith Street
169 Smith Street
Brooklyn, NY 11201

Flatlands
1900 Ralph Ave
Brooklyn, NY 11234

Google Map

Scan this QR Code
to access the branch
locations on Google Map



Contact Center

Phone Number

718-931-9000

Monday-Friday
9am-5pm

ATMs

Ponce Bank

ATMs are available
at all Ponce Bank
branches.

Citibank

You can always
withdraw cash from
Citibank ATMs with
no fee.

Others

We'll waive transaction
fees and reimburse
any fees you've been
charged while our
ATM is out.